



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**In re the Application of:**

Ronald A. KATZ

**Serial No.:** 09/827,614

**Filed:** April 5, 2001

**For:** TELEPHONIC-INTERFACE  
STATISTICAL ANALYSIS  
SYSTEM

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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## **AMENDMENT AND RESPONSE TO OFFICE ACTION**

Dear Sir:

In response to the Office Action dated October 17, 2002, please amend the above-identified patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.

**CERTIFICATE OF MAILING UNDER 37 CFR 1.8**

I hereby certify that this document (along with any referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as First Class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA. 22313-1450.

Date

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Laura Harmon

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